

Australian Trade Commission

Austrade Automates Grant Applications with iApply

The Australian Trade Commission – Austrade – is the Australian Government's trade, investment and education promotion agency. Austrade administers the Export Market Development Grants (EMDG) scheme which is a key Australian Government financial assistance program for aspiring and current exporters. The scheme supports a wide range of industry sectors and products, including inbound tourism and the export of intellectual property and know-how outside Australia.

The Challenge

Austrade had managed grant applications through a manual process of paper based forms. To apply for a grant, an exporter needed to download an EMDG application form, complete it and send it back to the agency along with supporting documents. The application process was time consuming and complicated for the applicant and placed a large administrative burden on Austrade.

The Solution

DWS were engaged to create the EMDG Web Lodgement Solution, an on-line system for managing grant applications using iApply technology. The fully hosted cloud solution offers 24x7 availability during lodgement periods and has been configured for both an internal and external user base. The solution features iApply's workflow driven application forms including inbuilt business rules and lodgement receipt. WCAG 2.0 AA compliant, the Web Lodgement Solution also incorporates the Federal Government's AUSkey authentication system.

Export Market Development Grants Application

Grant Year: 2012/2013

Business name: EXPORT INCENTIVES ABN: 15 079 010 478
 Consultant code: Select all Name:

If you lodged an EMDG application last year we may have already entered some of the details in this year's application. Click on the edit link in the table below to continue your application, otherwise click the start application button.

Show 10 entries Search:

	Year	Applicant name	ABN	Consultant	Form status	Date submitted	Docs	Est. grant	
edit	2013	AIR GOLD COAST PTY LTD	53 010 792 800	SYL01			0 / 5		Remove
view	2013	BUGHERD PTY LTD	88 147 992 032	AND06		06/11/2013 23:48:06	6 / 6	\$150,000	
edit	2013	BUSINESS EVENTS SYDNEY LIMITED	17 805 259 425				11 / 12	\$150,000	Remove
view	2013	DWS LIMITED	83 085 656 088	AND06		19/12/2013 03:57:25	8 / 8	\$8,240	
edit	2013	DWS LIMITED	83 085 656 088	AND06			0 / 6		Remove
view	2013	NORTHBROOK AND COMPANY	86 326 032 889	SYL01		22/01/2014 23:16:17	7 / 7	\$150,000	
view	2013	THE TRUSTEE FOR SOUTHERN STATE SUPERANNUATION SCHEME	40 651 037 780	AND06		19/12/2013 02:19:40	4 / 4	\$3,200	
edit	2013	THEO & CO AUSTRALIA PTY LTD	22 781 528 651	SYL01			0 / 7		Remove

Showing 1 to 8 of 8 entries Total: \$461,440

Key Achievements

The Web Lodgement Solution provides a safe, accurate and streamlined system to manage and assess grant applications that is leading to improved accuracy and processing times. The benefits to Austrade have been improved data capture as well as enhanced integration with internal systems without the need for duplicative and manual data entry.